

3/23/10 POC accepted
B. Cavanagh HFSTU

PRINTED: 03/08/2010
FORM APPROVED

Bureau of Health Care Quality and Compliance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: NVN528S	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 03/01/2010
NAME OF PROVIDER OR SUPPLIER MANOR CARE HEALTH SERVICES		STREET ADDRESS, CITY, STATE, ZIP CODE 3101 PLUMAS RENO, NV 89509		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
Z 000	Initial Comments This Statement of Deficiencies was generated as a result of complaint investigation conducted in your facility on 2/17/10 and finalized on 3/1/10, in accordance with Nevada Administrative Code, Chapter 449, Facilities for Skilled Nursing. Complaint #NV00024341 was partially substantiated with a deficiency cited. (See Tag 310) A Plan of Correction (POC) must be submitted. The POC must relate to the care of all patients and prevent such occurrences in the future. The intended completion dates and the mechanism(s) established to assure ongoing compliance must be included. Monitoring visits may be imposed to ensure on-going compliance with regulatory requirements. The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state or local laws.	Z 000	<p>RECEIVED</p> <p>MAY 16 2010</p> <p>BUREAU OF LICENSURE CARE INVESTIGATION CARE DIVISION</p> <p>The Statements made on this plan of correction are not an admission to and do not constitute an agreement with the alleged deficiencies herein.</p> <p>To remain in compliance with Federal and State regulations, the facility has taken or will take actions set forth in the following plan of correction.</p> <p>The following plan of correction constitutes Manor Care Health Services allegations of compliance. The alleged deficiencies cited have been or will be corrected by the date or dates indicated.</p>	
Z310 SS=D	NAC449.74493 Notification of Changes or Condition 1. A facility for skilled nursing shall immediately notify a patient, the patient's legal representative or an interested member of the patient's family, if known, and, if appropriate, the patient's physician, when: (a) The patient has been injured in an accident and may require treatment from a physician; (b) The patient's physical, mental or psychosocial	Z310		

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

ADMINISTRATOR

(X6) DATE

3-15-10

Bureau of Health Care Quality and Compliance

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Z310	Continued From page 1 health has deteriorated and resulted in medical complications or is threatening the patient's life; (c) There is a need to discontinue the current treatment of the patient because of adverse consequences caused by that treatment or to commence a new type of treatment; (d) The patient will be transferred or discharged from the facility; (e) The patient will be assigned to another room or assigned a new roommate; or (f) There is any change in federal or state law that affects the rights of the patient. This Regulation is not met as evidenced by: Based on record review and interview, the facility failed to notify a resident's guardian when a significant change of condition occurred. (Resident #1) Severity: 2 Scope: 1	Z310	Z310 The facility does and will continue to notify a patient, the patient's legal representative or an interested member of the patient's family, if known, and, if appropriate, the patient's physician, when the patient has a significant change of condition. Resident #1 still resides at the facility. Resident's guardian has been notified and aware of current health status. Nursing staff was re-educated on notification process when a resident has a change of condition. Re-education completed on 2/18/10. Random audits of change in condition notification began 2/17/10 by the DON/designee. Report of random audits will be given to the Administrator and QA committee on a quarterly basis. Once there has been 3 quarters without any missed notifications the DON/designee will no longer be required to report audits to the QA committee. QA committee will be responsible for monitoring compliance. Administrator heads the QA committee and is ultimately responsible. Corrective action will be complete by March 26, 2010	3/26/10	

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.